

June 28, 2010

R.A.L. Builders
500 Giuseppe Court Suite 1
Roseville, CA 95678


Dear Phil,

We just wanted to let you know how extremely pleased we are with our experience with you and your company. Our screen room is even better than we expected it to be. It doesn't look like a "tacked-on" addition to the house. It's so well installed it looks like it came with it originally. And your recommendation for the colors couldn't have been better.

You showed up when you said you would, did what you said you'd do, and produced exactly the result you said would be done. Congratulations on a thoroughly professional job. You also gave us a referral to another contractor to do the coating of the concrete patio "floor", and that was done very professionally and also looks excellent.

It has been a real pleasure working with you, and we would (will) recommend you to our friends, neighbors...anyone.

Sincerely,

A handwritten signature in blue ink that reads "Don Manai". The signature is written in a cursive style with a horizontal line under the first name.